Visiting hours
Parents can visit the Intensive Care Unit (ICU) at any time, while healthy siblings can visit once a day if accompanied by a parent. Other visitors are allowed between 3 p.m. and 7 p.m. Several patients share the same room. In special situations (such as new hospital admissions, doctors’ visits or handover discussions) you may be asked to leave the room temporarily and wait in the parents’ room.

Visiting rules
No more than two visitors at a time, one of which must be a parent. No more than three visitors in the case of twins. Children who are not siblings may only visit the Intensive Care Unit in exceptional cases.

If any relatives or siblings show any signs of infection, they are not allowed to visit the Intensive Care Unit until they are fully symptom-free. Infectious symptoms include cough, fever, neck/ear pains, colds or runny nose, vomiting, eye infections or diarrhoea.

Medical information
Medical information about the patient will only be given to the patient’s parents or legal guardian.

Visitor facilities
Apart from the patient’s room, the ICU also has a dedicated room for parents to use, equipped with a fridge, microwave and kettle. There is also a quiet room on the second floor for resting.

Hygiene
Before entering the ICU, visitors are required to remove any jackets, rings and wristwatches and lock them up, along with any handbags, in the lockers provided. They should then wash their hands and sanitise them.

ICU phone number
T +41 61 704 12 22